



CONTINUING PROFESSIONAL DEVELOPMENT PROGRAM 2021

**FOR THE CUSTOMS CLEARING
AND FREIGHT FORWARDING
INDUSTRY IN UGANDA**

This initiative is sponsored by:



In partnership with:



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Warehouse Management essentials and trends	7 th January, 2021
Fundamentals of tariff classifications	12 th January 2021
Client Relationship management for operational staff in the CC&FF industry	18 th January 2021
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Corporate Governance: Key lessons for CEOs and Directors	20 th October 2021
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Risk Management is the new normal	12 th November 2021

BACKGROUND

FEAFFA and the National Curriculum Implementation Committee (NCIC) Uganda have introduced the Continuing Professional Development (CPD) Program as a process of continuously developing competence and expertise in the Customs Clearing and Freight Forwarding (CC&FF) industry.

In the CC&FF industry in Uganda, the Program will maintain professionalism, improve industry standards and in the process safeguard the consumer. The CPD points program is applicable to members of the customs clearing and freight forwarding industry. **The program which covers both customs and the freight forwarding field, will through CPD units attained by the employees of a company, be an added advantage as a requirement for licensing Customs clearing and freight forwarding firms.**

The customs clearing and freight forwarding (CC&FF) industry has come a long way towards the enhancement of its service delivery through the professionalism of its members. Since the implementation of the East African Freight Forwarding Practicing Certificate (EACFFPC) in Uganda in 2007, the program has had over one thousand six hundred graduates who are currently practicing in the clearing and freight forwarding field. Since their completion of the certificate program, most of these have not had any refresher training to keep them abreast of the various changes in the customs functions. This greatly impacts on the type of service they deliver as it may soon become contrary to the current customs practices.

The CC&FF CPD Program will be a structured learning program where one will be able to track and document the skills, knowledge and experience which members of the CC & FF industry gain both formally and informally as they work, beyond any foundational training, in this case the EACFFPC program.

The CPD is an extension of the initial development process that leads a member to qualify as a professional. After qualification, a member is expected to continue with personal development and refine their professional knowledge, professional skills, values, ethics and attitudes so as to meet the demands of their professional activities and responsibilities.

The CPD Points program seeks to ensure the relevance of the CC&FF industry members as they continuously seek to remain competent in their profession. Instituting the CPD Points program in the CC & FF industry in Uganda will ensure that members will be continuously in charge of their development throughout their career.

Through CPD, NCIC will ensure that members improve, maintain, and broaden their professional knowledge, skills and values, ethics and attitudes throughout their professional lives. **Members who do not comply shall not be published in the EACFFPC magazine.**

In addition to the list of programs carefully selected each year in the [annual calendar](#), NCIC will also provide [customized training](#) based on requests from companies, trainings designed to suit the needs of those institutions. NCIC will also organize learning field study tours to other regional institutions for the opportunity of members to observe and interact first-hand with best practice in the selected institutions. The field study tours will combine visits to institutions with classroom discussions as well as action-planning sessions to reflect and create a plan for the application of some of the relevant practices drawn from the visits. Previous activities have included training and tour programs to Entebbe Airport, Kenya Airways Cargo Centre, the Mombasa Port, etc.

OBJECTIVES OF THE PROGRAM

1. Circumvent the issues arising from questionable competence levels among the industry players
2. Establish a mechanism through which industry players can be continuously updated
3. Become one of the minimum qualifications/prerequisites for registration as a customs agent and a freight forwarder in Uganda
4. To professionalize the CC&FF industry through the provision of a platform for the industry members to continuously seek for and keep themselves in the know of the changing practices in their field of practice
5. Define the continuous development process for the industry members as they seek to remain relevant and competitive in their field of practice.
6. Regulate the customs clearing and freight forwarding (CC&FF) industry in Uganda through a monitored qualitative training process that leads to the attainment of CPD hours annually

TARGET GROUP

- Customs Clearing Agents
- Freight Forwarders
- Warehouse Operators (including Internal Container Depots and bonded warehouses)
- Transporters
- Business owners (Importers and Exporters)
- Distributors

CONTINUING PROFESSIONAL DEVELOPMENT HOURS

The minimum CPD hours shall be totaling to 30 (thirty) hours accumulated annually. These will include structured (NCIC CPD's) and unstructured (others) CPD's. Out of the 30 hours of structured CPD, at least 20 hours shall be accumulated from the NCIC CPD programs. At the end of each program, a certificate of attendance will be issued to the participants.

Activities and their rating:

No	CPD Activity	Rating	
1	Accredited Seminars & Workshops	Assessed	10
		Non- assessed	05
2	Online Learning		10
3	International/ Regional/ National Logistics and transport Conferences		15
4	Lecturing/mentoring		15

No	CPD Activity	Rating	
5	Career advancement through personal training	PGD, Masters or Doctorate	05
		C&F Professional courses	15
6	Writing articles for Publications		10
7	Materials Development and Research		15
8	Accredited Social and Professional Networking events	Professional events e.g. CEO forum, Master class, Strategic plan retreats, Social events e.g. Sports Gala, AGM Dinner	10

QUALITY OF CPD

The CPD activity and outcome must be relevant, verifiable and measurable. CPD should help members develop and maintain capabilities that can enable them to perform competently in their professional services. The CPD should ensure that the members, clients or employers receive value of competent professional services, based on current developments in practice, legislation and techniques.

RELEVANCE OF CPD

Members may attend different programs. It is necessary to identify the topics and hours spent on programs, which have relevance to their work. Only the relevant part of a training program will be accepted as CPD coverage.

COURSE DETAILS!

For each course we have identified knowledge resources that will enhance your skills to help you move to the next level of competency.



Warehouse Management Essentials & Trends

What will I learn?	What key points will the training cover?
<p>By the end of the course, you will be able to:</p> <ul style="list-style-type: none"> • Compare the Traditional versus contemporary functions of warehouses • Properly Utilize Equipment and Improve Safety and Security in the Warehouse • Improve Picking Frequency and Efficiency • Utilize Technologies for Inventory and Warehouse Management • Understand Legislation and Regulations for Warehousing 	<ul style="list-style-type: none"> • Warehouse Operational Principles • The Agile Warehouse • The Floating Warehouses • Picking Methods • Barcodes, QR Codes and RFID • Customs and other Regulations relating to Warehousing • Dangerous Goods Storage: Lessons from the Port of Lebanon



LOCATION: To be communicated



DATES: 7th January, 2021 & 12th May, 2021



COST: UGX 200,000 per participant
(Fee includes: Training logistics and Facilitator Fees)



Client Relationship Management for Operational Staff in the CC&FF industry

What will I learn?	What key points will the training cover?
<p>By the end of the course, you will be able to:</p> <ul style="list-style-type: none"> Understand the importance of developing sustainable customer relationships in a business. Gain more knowledge in handling customers and develop skills that will create and provide customers with value. 	<ul style="list-style-type: none"> Generating Leads and Converting Leads in Customers Converting New customers into Loyal Customers Client Feed Back, Support and Complaint Resolution Types of Clients and How to Deal with them (Client Intimacy) Client Relationship Management Software



LOCATION: To be communicated



DATES: 18th January 2021



COST: UGX 200,000 per participant
(Fee includes: Training logistics and Facilitator Fees)



CC&FF

5 CPD HOURS

Fundamentals of Tariff Classification

What will I learn?	What key points will the training cover?
<p>By the end of the course, you will be able to:</p> <ul style="list-style-type: none"> • Differentiate Between Customs Valuation and Tariff Classification • Classify goods in accordance with the harmonized description of goods and coding systems (HS Code) • Determine whether goods are subject to quotas, restraints, embargoes, or other restrictions 	<ul style="list-style-type: none"> • Historical Background • General Interpretative Rules • Implications of wrong/misclassification • Tariff Classification of common imports and exports



LOCATION: To be communicated



DATES: 12th January 2021 & 11th June 2021



COST: UGX 200,000 per participant
(Fee includes: Training logistics and Facilitator Fees)



Tariff Classification

A Step-by-Step Guide

Enhancing Health and Safety in the Warehouse/ICD

What will I learn?	What key points will the training cover?
<p>By the end of the course, you will be able to:</p> <ul style="list-style-type: none"> Gain a solid understanding of the fundamental concepts of workplace health and safety 	<ul style="list-style-type: none"> Workplace safety procedures and instructions including: <ul style="list-style-type: none"> Systems and equipment Routine work operations Personal protective equipment (PPE) Reporting incidents and injuries Emergency procedures including those for fires and incidents Commonly used hazard signs and safety symbols Duty holder responsibilities, as specified in WHS Acts, regulations, and codes of practice, of: <ul style="list-style-type: none"> Self and fellow workers Persons conducting businesses or undertakings (PCBUs) Officers Others in the workplace Difference between hazards and risks WHS hazards that may be present in the workplace, the harm they can cause and how this harm occurs Process of hazard identification and risk reduction Risk Rating and Mapping



LOCATION: To be communicated



DATES: 21st January 2021 & 29th July 2021



COST: UGX 200,000 per participant
(Fee includes: Training logistics and Facilitator Fees)



CC&FF **5 CPD HOURS**

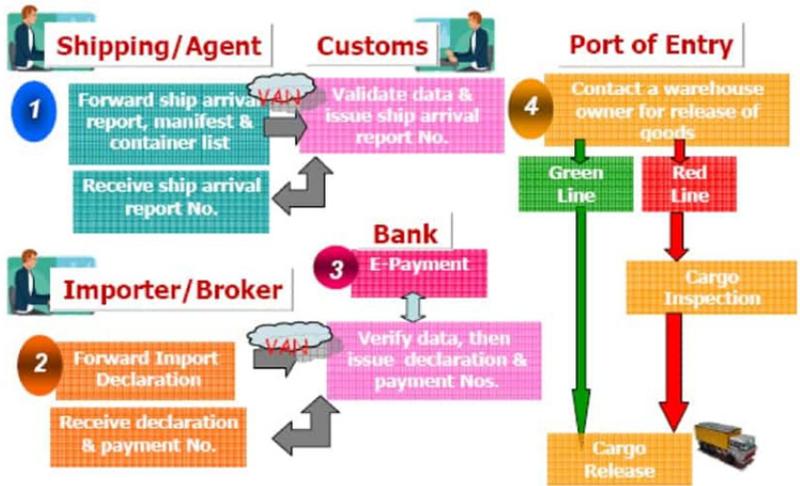
Single Customs Territory: From Concept to Implementation

What will I learn?	What key points will the training cover?
<p>By the end of the course, you will be able to:</p> <ul style="list-style-type: none"> • Know the new Clearance Procedures of goods under the SCT • The impact of the SCT on customs clearance time 	<ul style="list-style-type: none"> • Back ground • Achievements of EAC CU • Overview of the Current Clearance Process • Guiding principles of the SCT processes • New Clearance process under SCT (Maritime & Intra-Region trade) • SCT phased implementation • Benefits of the SCT to Businesses in the EA region • Implementation Challenges of the SCT • Expectations

 **LOCATION:** To be communicated

 **DATES:** January 29, 2021

 **COST:** UGX 200,000 per participant
(Fee includes: Training logistics and Facilitator Fees)



Introduction to Humanitarian Logistics

What will I learn?	What key points will the training cover?
<p>By the end of the course, you will be able to:</p> <ul style="list-style-type: none"> • Humanitarian Logistics basics • Import/Export Procedures • Cluster Forms and coordination • Transport and Fleet Planning 	<ul style="list-style-type: none"> • Sourcing, procurement, warehousing, cash in aid • Customs Clearance for Humanitarian Goods (Procedures and Challenges) • Pre and post disaster transport planning / (security planning) • Case studies: IRC, WFP, UNHCR



LOCATION: Online



DATES: February 2, 2021



COST: UGX 200,000 per participant
(Fee includes: Training logistics and Facilitator Fees)



CC&FF **5 CPD HOURS**

Technical Tips for Understanding the INCOTERM 2020 Rules

What will I learn?	What key points will the training cover?
<p>By the end of the course, you will be able to:</p> <ul style="list-style-type: none"> Understand INCOTERMS as a vital part of International Trade Know which tasks, costs and risks are associated with the buyer and the seller. 	<ul style="list-style-type: none"> Definition of INCOTERMS and their use in international trade Application of INCOTERMS rules in shipping contracts Overview of INCOTERMS 2020 Understanding the terms: EX Works, FCA, FAS, FOB, CFR, CIF, CPT, CIP, DAP, DPU, DDP. INCOTERMS for containerized cargo and non-containerized cargo Implied INCOTERMS Common Mistakes when using INCOTERMS ICC INCOTERMS APP



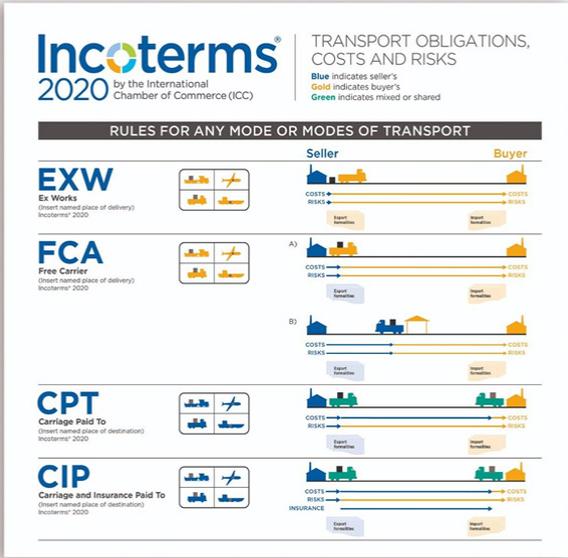
LOCATION: To be communicated



DATES: 12th February 2021



COST: UGX 200,000 per participant
(Fee includes: Training logistics and Facilitator Fees)



Corporate Governance: Key Lessons for CEOs and Directors

What will I learn?	What key points will the training cover?
<p>By the end of the course, you will be able to:</p> <ul style="list-style-type: none"> Know the skills and competencies required to support and embed good Corporate Governance in your companies e.g. the principles of corporate governance in terms of values, ethics and organizational culture 	<ul style="list-style-type: none"> Introduction to corporate governance Shareholders and Shareholder Activism Boards of Directors International Corporate Governance Board and Management relationships How to deal with a powerful Board How to deal with a powerful CEO Roles of business founders Succession Planning



LOCATION: To be communicated



DATES: February 26, 2021 & October 20, 2021



COST: UGX 200,000 per participant
(Fee includes: Training logistics and Facilitator Fees)



Step by Step Guidance on Completing Customs Declarations

What will I learn?	What key points will the training cover?
<p>By the end of the course, you will be able to:</p> <ul style="list-style-type: none"> Know what is required of you to complete customs declarations accurately and efficiently for both import and export of goods hence less likely to make mistakes, and in the process save yourself and your organization time and money 	<ul style="list-style-type: none"> Export and Import processes Valuation - main methods and their application Classification - determining the use of Commodity codes Customs Procedure Codes - use of appropriate CPCs Prohibitions and restrictions - export and import controls Customs simplified procedures - explanation of procedures and benefits Penalties and how to avoid them Miss-declaration, Under Declaration



LOCATION: To be communicated



DATES: March 5, 2021 & August 24, 2021



COST: UGX 200,000 per participant
(Fee includes: Training logistics and Facilitator Fees)

Customs procedures



Importation, end consumption



Exportation



Outward processing



Inward processing



Temporary importation



Transit



Storage at customs warehouse / in free area

Conventions and Regulations in Freight Forwarding

What will I learn?	What key points will the training cover?
<p>By the end of the course, you will be able to:</p> <ul style="list-style-type: none"> Gain a thorough understanding of the conventions and regulations which govern international trade and transport. 	<ul style="list-style-type: none"> International Trade and the Sale of Goods – Legal and Contractual Frameworks Standard Trade Terms Carriage of Goods by Sea Carriage of Goods by Road, Rail, Air and Multimodal Transportation Legal Aspects of International Trade Finance Resolution of Commercial Disputes- Commercial Litigation Resolution of Commercial Disputes - Commercial Arbitration



LOCATION: To be communicated



DATES: March 12, 2021



COST: UGX 200,000 per participant
(Fee includes: Training logistics and Facilitator Fees)

	Sea Hague (1924)	Sea Hague-Visby (1968)	Sea Hamburg Rules (1978)	Road CMR (1956)	Rail COTIF - (CIM) 1980 1999 version	Air Montreal Convention (1999)	MTO UNCTAD/ICC Rules for Multimodal Transport Documents
							
Limits of liability for lost or damaged goods	£100 per package	2 SDR per kg or 666.67 SDR per package	2.6 SDR per kg or 836 SDR per package	8.33 SDR per kg	16.33 SDR per kg	17 SDR per kg	2 SDR per kg or 666.67 SDR per package
Limits of Liability for delayed Goods	No special provisions		2.5 x payable freight	No special provisions	10% of Freight up to maximum of 17 SDR for < 48hrs delay no proof required. 2 x freight for > 48hrs delay proof required	Baggage delay- 1000 SDR per passenger Passenger delay - 4,150 SDR per passenger Freight delay – 17 SDR per kg	Not exceeding freight payable
Carrier's defences	17 defences Including: Nautical fault, Fire, Peril of sea, Inherent vice of goods Etc.		Carrier must prove he, his servants or agents, took reasonable measures to safeguard the cargo	Loss / damage, which could be attributed to: the shipper Inherent Vice Acts of God.	Loss / damage, which could be attributed to: the owner Inherent Vice Acts of God non-compliance with compulsory packing conditions, any	inherent Vice defective packing Acts of war Acts of public authority carried out in connection with the entry, exit or transit of the cargo.	Carrier must prove he, his servants or agents, took reasonable measures to safeguard the cargo and special defences for navigation fault, fire
Notification of damage	Same day for obvious damage to goods. Within 3 days for latent damage		Next day for obvious damage to goods. Within 15 days for latent damage	Within 7 days for loss or damage. Within 21 days for delay	Within 7 days for loss or damage. Within 30 days for delay	Within 7 days for checked baggage. Within 14 days for cargo. Within 21 days for delay	Within 6 days
Limitation of action	1 year from delivery		2 years from delivery	1 year from delivery 3 years for willful acts	1 year from delivery 2 years for willful acts 3 years for personal injury	2 years from delivery 3 years for personal injury	9 months

Leveraging the Single Window for Trade Facilitation

What will I learn?	What key points will the training cover?
<p>By the end of the course, you will be able to:</p> <ul style="list-style-type: none"> • Explain the concept of a Single Window environment • Recognize the advantages of Single Window implementation • Build comprehensive knowledge of the multifaceted aspects of an automated processing environment for the clearance and release of goods, by applying sophisticated solutions 	<ul style="list-style-type: none"> • Understand the Single Window environment and its implications for cross-border activities • Technical aspects of a Single Window system, • Supporting e-documents • Integrated processing of Customs declarations



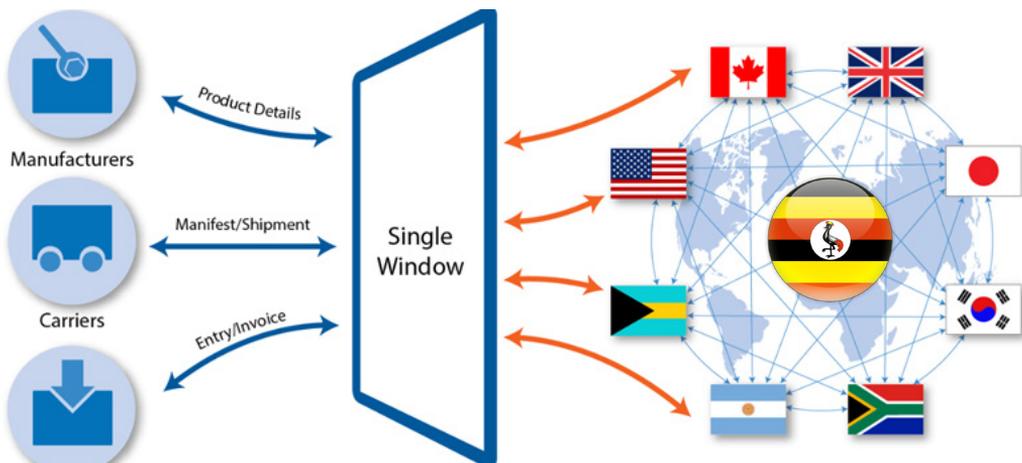
LOCATION: To be communicated



DATES: March 30, 2021



COST: UGX 200,000 per participant
(Fee includes: Training logistics and Facilitator Fees)



Understanding the WTO Trade Facilitation Agreement

What will I learn?	What key points will the training cover?
<p>By the end of the course, you will be able to:</p> <ul style="list-style-type: none"> Participating enterprises and organizations will be equipped to successfully take advantage of the Trade Facilitation Agreement and contribute to the design, implementation and monitoring of trade facilitation reforms. 	<ul style="list-style-type: none"> The WTO Trade Facilitation Agreement (TFA) Overview of the TFA, - rights and obligations Practical ways in which the private sector can support its implementation.



LOCATION: To be communicated



DATES: April 13, 2021



COST: UGX 200,000 per participant
(Fee includes: Training logistics and Facilitator Fees)



Marketing a CC&FF Company: Strategies, Tips and Tricks

What will I learn?	What key points will the training cover?
<p>By the end of the course, you will be able to:</p> <ul style="list-style-type: none"> Have developed the ability to identify and/or create new markets for your products and/or services and create value for your business. 	<ul style="list-style-type: none"> Introduction to Marketing Developing a working sales and marketing plan Knowledge and comprehension of the competitive landscape. market research and seizing market opportunities Pricing Strategies Customer-centric communication skills Leveraging Digital and Social Media Platforms 3 things that every customer wants



LOCATION: To be communicated



DATES: April 22, 2021 & September 30, 2021



COST: UGX 200,000 per participant
(Fee includes: Training logistics and Facilitator Fees)



Basic Guide to International Haulage

What will I learn?	What key points will the training cover?
<p>By the end of the course, you will be able to:</p> <ul style="list-style-type: none"> • Provides a comprehensive grounding in all aspects of freight transport, and how they fit in to the broader logistics function. • Gives an understanding of key transport systems and processes while introducing logistics management tools. All of this is placed in the context of global trade. 	<ul style="list-style-type: none"> • Role of Transport in International Trade • Transport Modes and Rates • Key Documents • International Transport Geography-Key Port, Airports, Canals, Sea Ways • Evaluating Legal Aspects and Liabilities



LOCATION: To be communicated



DATES: April 30, 2021 & October 29, 2021



COST: UGX 200,000 per participant
(Fee includes: Training logistics and Facilitator Fees)



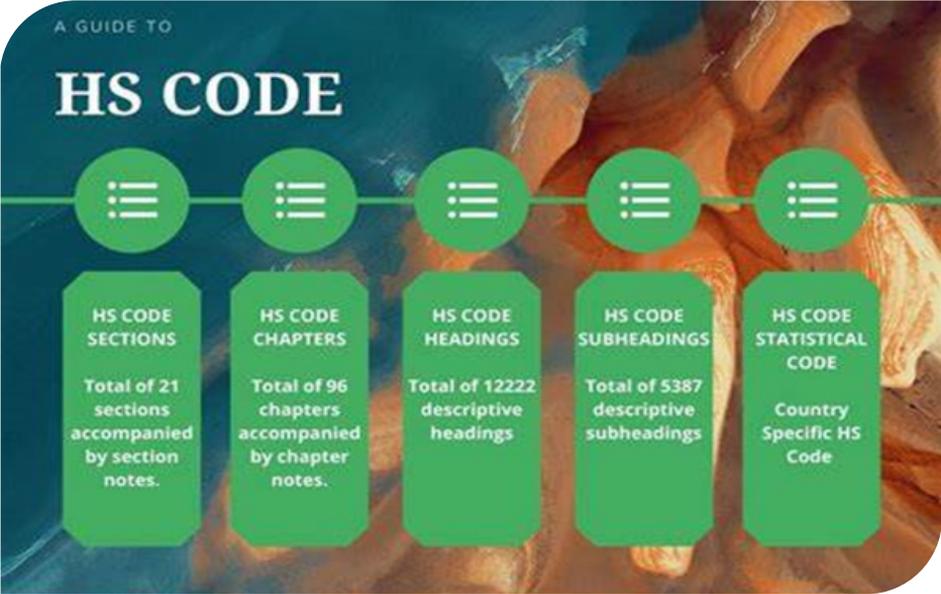
CC&FF **5 CPD HOURS**

Mastering Customs Classification Under the Harmonized Tariff Schedule

What will I learn?	What key points will the training cover?
<p>By the end of the course, you will be able to:</p> <ul style="list-style-type: none"> Learn how to properly classify Products Learn how to marshal necessary information to ensure classification is correct and remain correct How to create lasting compliance procedures Master legal classification concepts which apply to each classification exercise 	<ul style="list-style-type: none"> Classification structures and strategies Classification Shift methodologies Leading Classification Cases and Case Studies in the EA region Tariff Classification for Oil and Gas Products Best strategies to ensure compliance Classification and Reasonable care

 **LOCATION:** To be communicated  **DATES:** May 7, 2021

 **COST:** UGX 200,000 per participant
(Fee includes: Training logistics and Facilitator Fees)



A GUIDE TO HS CODE

				
HS CODE SECTIONS	HS CODE CHAPTERS	HS CODE HEADINGS	HS CODE SUBHEADINGS	HS CODE STATISTICAL CODE
Total of 21 sections accompanied by section notes.	Total of 96 chapters accompanied by chapter notes.	Total of 12222 descriptive headings	Total of 5387 descriptive subheadings	Country Specific HS Code

Supply Chain Management Fundamentals

Is it right for me?

You will be learn how to develop and apply tools, approaches and techniques used in the design and operation of logistics systems and integrated supply chains.

What will I learn?

By the end of the course, you will be able to:

- Coverdemand forecasting, Inventory Planning, Supply Chain Design and Risks.

What key points will the training cover?

- Introduction to Supply Chain Management
- Demand Forecasting, Planning and Management
- Inventory Planning, Management and control
- Supply Chain Design
- Supply Chain Risks



LOCATION: To be communicated

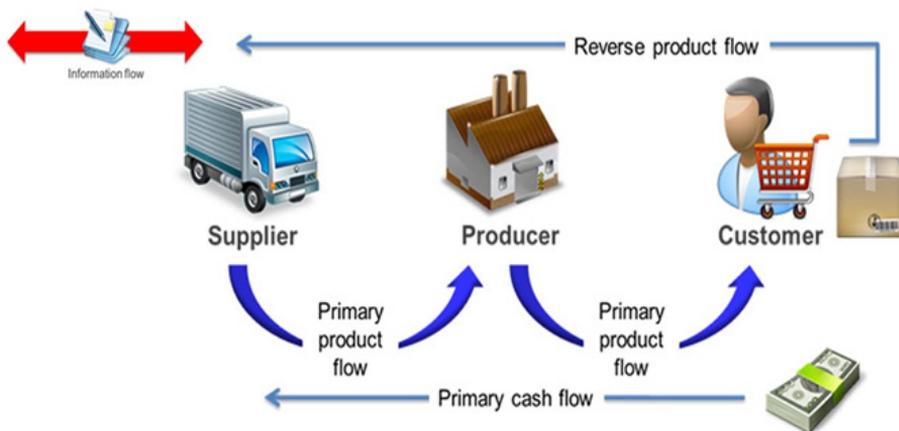


DATES: May 28, 2021



COST: UGX 200,000 per participant
(Fee includes: Training logistics and Facilitator Fees)

WHAT IS SUPPLY CHAIN MANAGEMENT?



E-Commerce: How to Re-Shape Your Business Strategy

What will I learn?	What key points will the training cover?
<p>By the end of the course, you will be able to:</p> <ul style="list-style-type: none"> Develop the skills necessary for developing and managing an e-business or e-commerce department of a larger business. It covers a range of topics that will ensure your career in e-business has a strong foundation. 	<ul style="list-style-type: none"> Understanding e-Business – Learning the nature of e-business, its benefits, and how to start one. Planning e-Business – How to search for opportunities and everything involved in setting up an e-business. Building e-Business – Developing a website and choosing people to help you in this aspect. Protecting e-Business – Preparing for risks that may affect your business. Managing e-Business – Management, maintenance, and legal issues concerning your e-business. Improving e-Business – Getting your business to another step.



LOCATION: To be communicated



DATES: June 22, 2021



COST: UGX 200,000 per participant
(Fee includes: Training logistics and Facilitator Fees)



Company Management Essentials

What will I learn?	What key points will the training cover?
<p>By the end of the course, you will be able to:</p> <ul style="list-style-type: none"> • Highlight the vital skills needed to expand and manage your enterprise • Make informed decisions about running your small business • Develop the practical know-how in order to drive growth. 	<ul style="list-style-type: none"> • Business Planning and Goal Setting • Market Positioning and Growth Opportunities • Practical Legal Considerations • Marketing, Sales, and Conversion • Financing and Funding • Financial Management for Growth • HR and People Management • Future-Focus: Growth and Scaling



LOCATION: To be communicated



DATES: June 29, 2021



COST: UGX 200,000 per participant
(Fee includes: Training logistics and Facilitator Fees)



Personal Branding for the CC&FF Company

What will I learn?	What key points will the training cover?
<p>By the end of the course, you will be able to:</p> <ul style="list-style-type: none"> Gain an understanding of the basic purpose, benefits, and responsibilities of branding, to begin the process of defining your values, gifts, and goals. Branding is a mix of how you present yourself and how others see you. It is important to be aware of how you are viewed. Ultimately receive help with long term sustainability in your business. 	<ul style="list-style-type: none"> Introduction An Overview of Personal Branding Building your Brand's Infrastructure Establishing Your Brand's Digital Home: A Guide to Claiming Your Parts of the Web Creating your Brand's Maintenance Plan Define your image. Control your image. Understand how to sharpen your brand. Use social media appropriately. Manage your brand in a crisis. Develop a professional appearance.



LOCATION: To be communicated



DATES: July 6, 2021



COST: UGX 200,000 per participant
(Fee includes: Training logistics and Facilitator Fees)



An Introduction to Urban Freight Distribution

What will I learn?	What key points will the training cover?
<p>This logistics training course:</p> <ul style="list-style-type: none"> • Provide an insight into the world of urban distribution, trainees will be equipped with skills and knowledge to be able to move goods efficiently through urban areas 	<ul style="list-style-type: none"> • Distribution planning • Distribution Strategies, Networks and Channels • Last mile delivery • Urban distribution Challenges and solutions • Routing and Scheduling



LOCATION: To be communicated



DATES: 2nd February 2021 & 13th July 2021



COST: UGX 200,000 per participant
(Fee includes: Training logistics and Facilitator Fees)



CC&FF

5 CPD HOURS

Understanding Marine Insurance

What will I learn?	What key points will the training cover?
<p>By the end of the course, you will be able to:</p> <ul style="list-style-type: none"> • Have the essential knowledge and expertise required to build and enhance your understanding of the industry, including an examination of cargo insurance; Hull and Machinery insurance; and other policies and how they work in practice. 	<ul style="list-style-type: none"> • Introduction to Marine Insurance • Cargo Insurance • Hull and Machinery (H&M) Insurance • Additional Marine Insurance Coverage • Protection and Indemnity Insurance (P&I) • Reinsurance



LOCATION: To be communicated



DATES: August 12, 2021



COST: UGX 200,000 per participant
(Fee includes: Training logistics and Facilitator Fees)



Future of Logistics

What will I learn?	What key points will the training cover?
<p>This logistics training course:</p> <ul style="list-style-type: none"> • Know the emerging trends that will affect the future of logistics • Address emerging technologies that are currently driving the future of supply chains • Improve the safety and efficiency of today's transportation by employing environmentally friendly and sustainable methods. 	<ul style="list-style-type: none"> • Emerging Technologies Shaping the Future of Logistics • What's the Future of Logistics? • Trends that are shaping the Future of Logistics • Transportation at Digital Speed • Smart Mobility: Shaping the Future of Logistics



LOCATION: To be communicated



DATES: August 31, 2021



COST: UGX 200,000 per participant
(Fee includes: Training logistics and Facilitator Fees)



Why Your Company Should Adopt Green Logistics: Insights and Benefits

What will I learn?	What key points will the training cover?
<p>By the end of the course, you will be able to:</p> <ul style="list-style-type: none"> Co-ordinate the movement of products through the supply chain in a way that meets customer requirements at minimum cost. In the past this cost has been defined in purely monetary terms. As concern for the environment rises, companies must take more account of the external costs of logistics associated mainly with climate change, air pollution, noise, vibration and accidents. 	<ul style="list-style-type: none"> Environmental Sustainability: A new priority for Logistics Managers Carbon Auditing of Companies, Supply Chains and Products Evaluating and internalizing the environmental costs of logistics Restructuring road freight networks within supply chains Transferring freight to 'greener' transport modes Development of greener vehicles, aircraft and ships Reducing the environmental impact of warehousing Opportunities for improving vehicle utilization Optimizing the routing of vehicles Increasing fuel efficiency in the road freight sector Reverse logistics for the management of waste Sustainability strategies for city logistics Benefits and costs of switching to alternative fuels The role of Government in promoting Green Logistics



LOCATION: To be communicated



DATES: September 8, 2021



COST: UGX 200,000 per participant
(Fee includes: Training logistics and Facilitator Fees)



Risk Management is the New Normal

What will I learn?	What key points will the training cover?
<p>This logistics training course:</p> <ul style="list-style-type: none"> Identify perils and hazards and improve your skills in managing risk. Risk management is essential for the success of every business as it helps identify, assess, and manage financial problems at every turn. Know why there is a need for risk management tools Know the main steps of risk management that every business professional needs to know. 	<ul style="list-style-type: none"> What is Risk Management? Introduction to Operational Risk Management Exploring Risk Risk Management Processes Insurance for Risk Insurance Operations Insurance Contracts Property and Global Risk Liability Life Cycle Risks Social Insurance Life Insurance



LOCATION: To be communicated



DATES: Sept 17, 2021 and Nov 12, 2021



COST: UGX 200,000 per participant
(Fee includes: Training logistics and Facilitator Fees)



Leadership Skills: Getting Results From Diversity

Is it right for me?

What is Leadership? A leader articulates and embodies a vision and goals and enables others to share and achieve them. Leadership is a state of mind.... leadership is about vision, spirit, and character; getting diverse individuals to work together as a team

What will I learn?

By the end of the course, you will be able to:

- Formulate and implement effective leadership strategies.
- Develop the capabilities needed to increase your team's work productivity.
- Decrease employee turnover and increase engagement, creating a strong and united team.
- Identify and improve your leadership style.
- Develop your communication skills, mastering the art of negotiation, influence and conflict management.
- Become more confident as a leader and find new ways of influencing the teams you lead.
- Learn how to effectively connect to people, developing the ability to give constructive feedback, and critically seek the feedback of your team.

What key points will the training cover?

- Communication
- Teamwork
- Decision-Making
- Problem-Solving
- Empowerment
- Empathy



LOCATION: To be communicated



DATES: October 8, 2021



COST: UGX 200,000 per participant
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Application Information

Joining instructions	Request for participation/application is done at least 10 days before the course scheduled date.
Training methods	Most courses start at 9.00am and finish at 01.00pm. Courses are generally a mixture of participative sessions and discussion.
Documentation	All participants are provided with comprehensive electronic course materials, a certificate of attendance and a satisfaction survey.
Specific training needs	NCIC aims to ensure that its programs are accessible to all. If you have any specific training needs for your organization, please advise us so that we can arrange a tailored program for your organization.
Payment	<p>Payments should be made in Uganda shillings by bank transfer, cheques or cash deposits to the account, details of which will be provided</p> <p>Payment must be made prior to attendance of the Course. If payment is not made prior to the participants attending the course, NCIC reserves the right to refuse admission until payment has been made in full.</p>
VAT	Fees quoted are exclusive of VAT.
Programme	Although details are correct at time of going to print, NCIC reserves the right to make unavoidable changes in the programme. NCIC also reserves the right to cancel a course at any time and offer participants an alternative date, a credit towards another course or a refund of fees, without any liability for resulting or indirect loss.
Confirmation	Confirmation including start times are sent out by email to confirmed participants at least 3 (three) days before the training.
Cancellation	All cancellations must be received in writing. Where a participant wishes to transfer to a different course and/or date, there is no charge if the transfer is made at least five (5) working days prior to the course start date. No transfers can be made less than five (5) working days prior to the course date.

Number of days before course date that the cancellation is made	More than 10 working days	More than 5 working days	4 working days or less	Non-attendance
Charge to Participant	Full refund	70% refund	No refund	No refund

Bookings for courses can be made by filling the online application form located on the URA web portal.



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If you're a Warehouse operator, Customs Clearing and Freight Forwarding organization in Uganda and are looking for a training provider for your staff, contact us to find out more about our CPD Program

For Enquiries and Information, Please Contact the CPD Program Coordination Team

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